



ERO Early Childhood Service Akanuku | Assurance Review

Early Childhood Service Name: Kiwi Educare Ltd

Profile Number: 40324

Location: Rotorua

ERO's Akanuku | Assurance Review reports provide information about whether a service meets and maintains regulatory standards. Further information about Akanuku | Assurance Reviews is included at the end of this report.

ERO's Judgement

Regulatory standards	ERO's judgement
Curriculum	Meeting
Premises and facilities	Meeting
Health and safety	Meeting
Governance, management, and administration	Meeting

At the time of the review, ERO found the service was taking reasonable steps to meet regulatory standards.

Background

Kiwi Educare Ltd is a mixed-age, privately owned service located in Owhata. Since March 2020, there has been a change of ownership and significant staff changes. The owner/manager leads a team of qualified and unqualified teachers. This is the service's first ERO review under new ownership.

Summary of Review Findings

Children learn through an inclusive, language-rich curriculum. A range of experiences and opportunities provides children with opportunities to enhance and extend their learning – both individually and in groups. Adults providing education and care, engage in meaningful and positive interactions to nurture reciprocal relationships with children. The curriculum supports children’s developing social competence. Assessment and planning of learning responds to children as confident and competent learners. Children’s preferences are respected. Parents are involved in decision making and the aspirations for their child are sought, respected, and acknowledged.

Key Next Steps

Next steps include:

- strengthen the extent to which assessment and planning documentation reflects children’s culture, language, and identity.

Actions for Compliance

During the onsite visit the service provided ERO with evidence that shows it has addressed the following non-compliance:

- heavy furniture, fixtures and equipment that could fall or topple and cause serious injury or damage is secured (HS6).

Next ERO Review

The next ERO review is likely to be an Akarangi | Quality Evaluation.



Shelley Booyser
Acting Director Review and Improvement Services (Central)
Central Region | Te Tai Pūtahi Nui

15 February 2022

Information About the Service

Service type	Education and care service
Number licensed for	36 children, including up to 10 aged under 2.
Percentage of qualified teachers	80-99%
Service roll	31
Ethnic composition	Māori 11, NZ European/Pākehā 11, Pacific 4, Other ethnic groups 5.
Review team on site	Dec 2021
Date of this report	15 February 2022
Most recent ERO report(s) These are available at www.ero.govt.nz	Education Review, February 2019; Education Review, March 2016.

General Information about Assurance Reviews

All services are licensed under the *Education (Early Childhood Services) Regulations 2008*. The legal requirements for early childhood services also include the *Licensing Criteria for Education and Care Services 2008*.

Services must meet the standards in the regulations and the requirements of the licensing criteria to gain and maintain a licence to operate.

ERO undertakes an Akanuku | Assurance Review process in any centre-based service:

- having its first ERO review – including if it is part of a governing organisation
- previously identified as ‘not well placed’ or ‘requiring further development’
- that has moved from a provisional to a full licence
- that have been re-licensed due to a change of ownership
- where an Akanuku | Assurance Review process is determined to be appropriate.

Management Assurance on Legal Requirements

All early childhood services are required to promote children’s health and safety and to regularly review their compliance with legal requirements. Before the review, the staff and management of a service completed an ERO Centre Assurance Statement and Self-Audit Checklist. In these documents they attested that they have taken all reasonable steps to meet their legal obligations related to:

- curriculum
- premises and facilities
- health and safety practices
- governance, management and administration.

As part of an Akanuku | Assurance Review ERO assesses whether the regulated standards are being met. In particular, ERO looks at a service’s systems for managing the following areas that have a potentially high impact on children’s wellbeing:

- emotional safety (including positive guidance and child protection)
- physical safety (including supervision; sleep procedures; accidents; medication; hygiene; excursion policies and procedures)
- suitable staffing (including qualification levels; police vetting; teacher certification; ratios)
- evacuation procedures and practices for fire and earthquake.

As part of an Akanuku | Assurance Review ERO also gathers and records evidence through:

- discussions with those involved in the service
- consideration of relevant documentation, including the implementation of health and safety systems
- observations of the environment/premises, curriculum implementation and teaching practice.